

Hyperlinks are not working in Outlook 2013

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ISSUE

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ENVIRONMENT

Windows 7

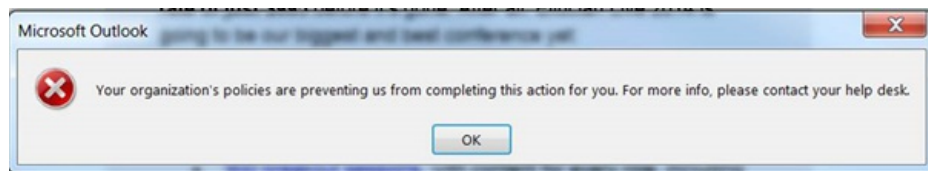
Windows 8.x

Outlook 2013

RESOLUTION

When clicking on a hyperlink in Outlook 2013 you get the following message:

"Your organization's policies are preventing us from completing this action for you. For more info, please contact your help desk."



To fix this issue run the Microsoft Fix it from the following article.

<http://support.microsoft.com/kb/310049>

Select the appropriate resolution option for your Operating System.

For Windows 8.1 and Windows 8

[Fix this problem](#)

[Fix this problem](#) Microsoft Fix it 20056

For Windows 7, Windows Vista, Windows XP, Windows Server 2008 and Windows Server 2003

[Fix this problem](#)

[Fix this problem](#) Microsoft Fix it 50388

Reboot after running the **Microsoft Fix it** utility

CAUSE

N/A

METADATA

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Posted by: [E-Jim Webb](#) - Feb 6, 2014 at 1:22 PM. This article has been viewed 8552 times.

Online URL: <https://kb.cscce.edu/article/hyperlinks-are-not-working-in-outlook-2013-25.html>