

# Outlook Crashes when printing

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- Close Outlook.
- Open Explorer and go to directory. (Open explorer and go to %userprofile%\AppData\Roaming\Microsoft\Outlook\)
- Delete OutPnt file.
- Open Outlook and test printing.

Done.

\*\*\*This can be done by just mapping to the users C drive ([\\PCNAME\C\\$](#) and then navigate from there to the file to delete).\*\*\*

Posted by: [Rick Liddil](#) - Feb 6, 2017 at 3:45 PM. This article has been viewed 9411 times.

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